

OFFICIAL  
ILLINOIS COMMERCE COMMISSION

ORIGINAL

For Commission Use Only:

Case:

03-6124

## FORMAL COMPLAINT

Illinois Commerce Commission

527 E. Capitol Avenue

Springfield, Illinois 62701

CHIEF CLIENTS SERVICE

Regarding a complaint by (Person making the complaint): MT. Pisgah Missionary Baptist Church

Against (Utility name): Peoples Gas

As to (Reason for complaint) Estimated Back Billing

in Chicago Illinois.

### TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 4622 South King Drive

The service address that I am complaining about is 4622 South King Drive Chicago 60653

My home telephone is [ ]

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [773] 373-0070

(Full name of utility company) Peoples Energy (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☐ Yes ☒ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. On October 25, 2002 we received an estimated back charge for our Gas bill in the amount of \$5,713.07 at 4622 south King Drive.
2. We contacted Peoples Energy to ask them why we were still receiving estimated bills when we clearly stated on numerous occasions that we, were NOT to receive and more estimated billing. We have paid our bill each month. Our question/concern is how Peoples Energy calculated the amount in question.
3. We are requesting a review of this billing of \$5,713.07 and that we are NOT charge any late fees. We are open 6 days a week and there should not have been any reason for this estimated billing. Our daily hours of operation are 7:00 A. M. - 5:00 P. M.

Please clearly state what you want the Commission to do in this case: Grant us a Formal Hearing.

Date: 2-24-03  
(Month, day, year)

Complainant's Signature:

Mt. Kizart  
FOR MT. PISGAH M.B. Church

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

#### VERIFICATION

A notary public must witness the completion of this part of the form.

I, MILTON KIZART, first being duly sworn, say that I have read the above petition and know what it says.  
The contents of this petition are true to the best of my knowledge.

(Signature) Milton Kizart FOR MT PISGAH M.B. Church  
CHURCH BOARD

Subscribed and sworn/affirmed to before me on (month, day, year) 2-24-2003

[Signature]  
Notary Public, Illinois

**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.